

Impressed by the scenes

- Felt immersed in the Thanksgiving settings
- Like the Christmas settings with background musics and decorations
- I love the decorations during the holidays.
- The gardens are fabulous. The place is well taken off.
- The inside of the house was really interesting to see how the others lived back in the day.
- I read and painted to soak it all up in the garden.

Get little knowledge after visit

- Have a blurred memory of last visit
- I couldn't answer the questions that my friends asked about Filoli
- The mansion is so big and amazing but I don't know any details about it.
- Feel disappointed that I rushed through it and didn't remember too much joy.
- Feel bored of the tour because there's no detailed guidance.
- Feel pity that I didn't get a lot of knowledge during the tour.

Want to learn from the tour

- I really appreciate the design in Filoli. I hope I can learn something from it.
- There're plenty of history lessons in the self-guided tour of the main house.
- Appreciate the design in Filoli and want to do a good study on it.
- I should have done some study before to make the tour more meaningful.
- If someone could tell me the stories behind the scene, my tour would be more interesting.
- I read through most of the descriptions on site.

Negative feedbacks on description board

- Don't have patience to read the text descriptions on the board.
- Feel hard to relate the text board with the rooms.
- Afraid to block other people when standing in front of the boards.
- The texts on the description board are too small to read.
- The information on the description board is not appealing.
- The content on the description board is too long to read.

Little research before visit

- Didn't have a plan before the visit.
- Didn't plan ahead in detail because it was just a relaxing family time.
- Researched online before the visit, however, the information is scattered.
- I don't have the time to do research before.
- Didn't realize it's such an interesting place so I didn't plan anything before hand.
- I thought I could ask any related questions to the staff.

Their way to get information

- Learned some knowledge of Filoli through newspaper long time ago.
- Totally rely on the on-site flyer and description board.
- Scanned the website when booking the tickets.
- I learned a lot from the group guided tour.
- I googled the information I want to know during the tour.
- Did research after the visit.

Opinions towards audio guide

- The audio guide is helpful when visiting other museums.
- I like the audio guide when visiting museum.
- I rented the audio guide before and it really helps.
- Typed a number to search the audio guide of a certain artwork.
- I rarely rented an audio guide for its extra fees.
- I would think twice to use a public audio guide device since Pandemic.
- An audio guide might help visitors better understand Filoli.
- I hope the audio guide can provide different versions for different visitors.
- I think the best audio guide can provide me information both actively and passively.
- With a digital guide, I wouldn't be confused about where I am.